

UNISYS

April 15, 2005

Dear Trading Partner:

Subject: Electronic Adjustments and KYHealth-Net Updates

The Department for Medicaid Services (DMS) and Unisys would like to announce the capability to receive electronic adjustment through the 837 transactions and Direct Data Entry (DDE). Updated companion guides and DDE user manuals are available through <http://kymmis.com>.

The 837 Transactions have the following segments added to the companion guide

- Loop 2300, segment **CLM05 Claim Frequency** – '7' for an adjustment and '8' for a claim credit
- Loop 2300 **REF01** and **REF02** Original Reference Number

The Direct Data Entry User manuals have the following updates to the Claim screen:

- Professional and Dental has a new field for the **Adjustment Indicator** with a drop down box containing '7' for an adjustment and '8' for a claim credit. **Original TCN** – enter the original TCN of the claim due an adjustment or claim credit.
- Institutional enter '7' for an adjustment or '8' for a claim credit in the **Claim Frequency Code** field. **Original TCN** – enter the original TCN of the claim due an adjustment or claim credit.

**\*Note: When filing an adjustment or claim credit each line must be entered as in the original claim. This procedure is required for 837 and DDE adjustments and claim credits.**

#### What's new on KYHealth-Net

To begin viewing the remittance advice (RA) using KYHealth-Net go to [www.chfs.ky.gov/dms](http://www.chfs.ky.gov/dms) and click on KYHealth-Net System link. From the Kentucky Medicaid KYHealth-Net main page scroll to **Other Links** and click on **RA Viewer**. To view a RA select the run date and click. Once in the RA a specific page can be select or a search can be done on a specific TCN, ID number, etc. The print function has the capability of printing up to 499 pages in one selection. If you wish to download a PDF version of this RA, click the download icon in the upper left corner.

On the recipient menu **Service Limitations** has been added as an option. Service Limitation will display Dental, Vision, Hearing and Ultra Sound.

Please contact the Unisys EDI Department at (800) 205-4696 should you have questions on how to file an electronic adjustment or the RA viewer. Unisys EDI Help desk is available from 7:30am – 6pm (EST) to respond to electronic transactions and KY Health-Net related questions. For billing questions call Provider Services at (800) 807-1232.